

For The People: Can We Fix Public Service

by John D Donahue; Joseph S Nye; Inc ebrary

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For the People: Can We Fix Public Service?(review) Publication date: 2003; Responsibility: John D. Donahue, Joseph S. Nye, Jr., editors. Reproduction: Electronic reproduction. Palo Alto, Calif. : ebrary, 2005. Harvard Kennedy School - Linda Bilmes 3 Apr 2013 . We aspire to a public service that puts people first President Jacob Zuma stated: "If citizens continue to complain about poor services it will mean we are He stated: "If we dont get these things right, if we dont fix the public Transcript of speech by Prime Minister Lee Hsien Loong at Integrity . IUCAT is Indiana Universitys online library catalog, which provides access to millions of items held by the IU Libraries statewide. FOR THE PEOPLE: CAN WE FIX PUBLIC SERVICE? partnership between clinician and service user. XIV Conclusion: Let it go: Politicians can no longer pretend we can fix everything from the centre. 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